



RESERVATION METHODS AND CONDITIONS COOLBOX

BOOK YOUR STAY

Book a stay in June	It is possible to book your stay as of July 15 (the year before)	<i>*On-line reservations are not available for the moment</i>	Contact us as soon as possible to proceed to your reservation between 7am and 5pm, 7 days/7! By phone: 418 748-7748 Via our website: http://www.nibiischii.com Via e-mail: reservesaamw@nibiischii.com
Book a stay in July	It is possible to book your stay as of August 15 (the year before)		
Book a stay in August and September	It is possible to book your stay as of September 15 (the year before)		

**Please note that our operations are seasonal (June to September). Consequently, from October to May, the staff is reduced, as well as the opening hours which are 8:30 am to 4:00 pm, Monday to Friday.
Thank you for your understanding!*

INFORMATION YOU NEED TO MAKE YOUR RESERVATION

Select your dates	Check the availability grid according to the guidelines above (available shortly!)	Make sure these dates suit to everyone in your group	*It is recommended to always have 2-3 choices of dates to ensure availability considering that several receptionists handle calls at the same time
Number of people	The maximum capacity per campsite is 4 people (including children). *** MAXIMUM RATIO OF 3 CHILDREN FOR 2 ADULTS MUST BE RESPECTED AT ALL TIMES!	Packages including cool boxes accommodations are free for children under 18 years old	* An exception may be allowed for children or 1 additional adult IF the group respects the fact that the total possession limit, per species, <u>must never exceed</u> the capacity of the Cool Box + 1 (max. 5 quotas) and the max. of 6 people.
Number of nights	You must book a minimum of 2 nights		

Your needs in terms of marina	To avoid availability problems during the season, we appreciate that you help us plan in advance!	*Refer to the maps of Lake Albanel on our website in order to choose your space
Payment	Booking of \$500 or more: Possible to request a payment plan (max of 3 instalment payments). 1st payment: 30% 2nd payment: 20% minimum 3rd payment: The balance must be paid the month before your stay (at least 1 month before the beginning of your stay). <u>Less than \$500: The total cost must be paid upon booking.</u>	* Refer to the following section to understand <u>how to modify or cancel your reservation</u>

* **Credit or Debit Card Statement** - Please note that transactions will be registered in the name of Nibiischii Corporation on your credit or debit card statement.

MODIFICATION OR CANCELLATION OF YOUR RESERVATION

Conditions required to make a modification:	Same kind of accommodation (cabin, Cool Box or prospector tent) Same activity season Same holder
More than 6 months before the beginning of the stay :	
Cancellation	The client will receive full refund of any amount already paid.
Modification	For modifications of a reservation of equal or lower value than the initial file, the first modification is free of charge. Modification fees in the amount of \$40 are required for all other modification(s) (as of the second one). For modifications of a reservation of a higher value than the initial file, no fees are charged.
Within 1 to 6 months before the beginning of the stay :	
Cancellation	The client will receive full refund of any amount already paid, minus cancellation fees of 30%.
Modification	A modification fee of \$40 applies to all modifications reducing the total cost of the stay. The client will get a refund of the difference, minus the fees (\$40) - when applicable. For modifications of a reservation of a higher value than the initial file, no fees are charged.
Less than 30 days before the beginning of the stay :	
Cancellation	No refund OR postponement of the stay to the following year will be granted.
Modification	A minimum modification fee of \$40 OR 50% of the price difference applies (highest amount is charged) to all modifications reducing the total cost of the stay. The client will get a refund of the difference, minus the fees (\$40 or 50%) - when applicable. For modifications of a reservation of a higher value than the initial file, no fees are charged.

* **Availability of Services** : Please note that if the management restricts or prohibits access to a water body, a trail, a path, or cancels an activity for reasons beyond its control, no modification or cancellation will be accepted and no refund will be granted.

** **Special Weather Conditions** : Please note that if lakes are not thawed before the beginning of the season, or if bad weather prevents preparation of the sites before the opening, no changes or cancellations will be accepted and no refund will be granted. Thank you for your understanding!



TERMS

IMPORTANT INFORMATION

REGISTRATION	On-site at Lake Albanel	From Chibougamau, Route 167 leads to the Lake Albanel Welcoming Office (a distance of 180km) - OPENING HOURS : Monday to Sunday, 7am to 10pm
ARRIVAL AND DEPARTURE	Arrival on site : 5pm before 12pm (noon)	Departure:
DETAILS ON THE COOL BOX ACCOMODATIONS' PACKAGE	Includes lodging and Right of Access Pass.	
Watercraft Rentals	No rentals available at the Lake Albanel Campground.	
Motor Rental	No rentals possible on either campground.	
Visitors	Visitors are granted access until 8pm and must leave the site before 10pm.	
Capacity of Cool Boxes	The maximum capacity of the Cool Box is 4 people. To foster interest in youngsters for fishing, children under the age of 18 may be admitted in addition to the capacity. *** MAXIMUM RATIO OF 3 CHILDREN FOR 2 ADULTS MUST BE RESPECTED AT ALL TIMES!	<i>* Note that the Cool Boxes are equipped to accommodate 4 people. Please provide the necessary equipment for the comfort of children admitted in addition to the capacity of the Cool Box.</i>
Interior Equipment Provided	*Cool Box (Cabin space of 12' x 24' pour site 20 and 12' x 20' for sites 21 and 22) equipped with: 1 double wooden bunkbeds, 1 futon (for 1 adult or 2 children), Shower, compostable toilet, 1 table with 4 chairs, propane refrigerator and stove, tableware (8 seats), frying pans, coffee maker, teapot, toaster, utensils, cupboard, broom, dustpan and 1 mop. BBQ and picnic table outside. *Equipment and integrated system: the Cool Box is equipped with a propane heating system, a propane water heater, solar panels for lighting, water reservoir (non-drinkable), gray water filtering pump.	
Bedding	Bedding is not provided; you must bring sheets, blankets (or sleeping bag), towels, dish towels, and table cloths.	
Exterior Equipment Provided	Picnic table, BBQ with propane tank (included), electricity and shared water point (Non-potable water). Cold-room (1 unit) and freezing space (1 unit) included in the package.	
Non-potable water!	It is recommended to bring clean water or to boil water available on site for 10 to 20 minutes.	
Protection of our Resource	To help us preserve our water bodies, make sure your boating equipment is free of invasive aquatic species.	
USE OF EQUIPMENTS PROVIDED	<i>* We remind you that you must use with care and diligence the accessories or equipment that are available to you during your stay. If you notice that any equipment or accessory is missing or defective, please stop using it and report it promptly to an officer at the facility. Any damage or injury resulting from the use of damaged or inadequate equipment or accessories is the sole responsibility of the user.</i>	

PREVENTION

ROAD SAFETY	Since the distance to be traveled on gravel roads is considerable, it is strongly recommended to bring two (2) inflated spare tires.
NAUTICAL SAFETY, BOATS AND MOTORS	According to the federal regulations in force, <u>it is forbidden to use a boat</u> unless it carries on board, and in good condition, the following equipment: <ul style="list-style-type: none"> - Personal flotation devices in sufficient quantity - A buoyant heaving line of at least 15 m - A waterproof flashlight or 3 pyrotechnic signals if the boat is motorized - Whistle or sound signaling device - A bailer or hand pump - A manual propulsion device
<i>* Manual propulsion devices are provided for boats at your disposal. You must provide the required equipment, which can be rented or purchased on-site. Federal Regulations prohibits anyone from operating a motorboat unless proving having passed a Boating Safety Course in Canada before April 1st, 1999, or possessing the Pleasure Craft Operator Card issued by Transport Canada following the successful completion of an Approved Boating Safety Course. If you do not have such proof of competence and would like to rent a motorized boat, you will need to complete a security checklist when renting. For more information, visit the Office of Boating Safety website or contact the Office of Boating Safety at 1-800-267-6687. A load limit is indicated in the boats made available to you and this maximum safety limit must be respected at all times.</i>	

ANIMALS ON THE SITE

PETS	Dogs are forbidden on all Cool Boxes accommodation sites. Anyone who breaches these rules may be required to leave the territory or be given an infraction notice, if applicable. Other pets are prohibited at all times.
GUIDE DOGS AND ASSISTANCE	Guide dogs and service dogs are allowed without restriction in all buildings and other places. However, they must be easily identifiable by wearing the scarf or harness of the MIRA Foundation or of another recognized association, and be kept on a leash at all times. The code of ethics of the Foundation or of another recognized association must be respected by the people in charge of the dog, more specifically by keeping with them the letter of accreditation of the organization.
WILD ANIMALS	<i>* Do not feed wild animals and avoid leaving organic waste on the site, except in the areas designated for these purposes.</i>

ACCESS TO INFORMATION ACT

In accordance with the Access to Information Act, Assinica and Albanel-Mistassini-and-Waconichi Wildlife Reserves' staff cannot, and will not, either by phone or in person, provide personal information about the clients (name, site number, etc.).

LEGAL NOTICE

Transactions are governed by the laws of Quebec and, therefore, subject to the interpretation of these laws. Any dispute or claim resulting from, or relating to, this transaction must be submitted to the jurisdiction of the courts of Quebec. The competent judicial district is that of Abitibi (serving Mistissini and Chibougamau), in which the parties elect domicile. As a result, Quebec courts have exclusive jurisdiction over any suit, action or proceeding arising from, or in connection with, this transaction. For any information or details concerning your stay, please contact the establishment concerned.